

Blackmagicdesign



EXTENDED
WARRANTY



KYSY LISÄÄ ▶



Sula Group
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Blackmagic Design – Warranty and Extended Warranty Information

Blackmagic Design offers customers the opportunity to purchase a three-year Extended Warranty on a selected range of products. This provides additional assurance and long-term support, reinforcing the quality and reliability expected from Blackmagic Design equipment.

The Extended Warranty must be purchased within two months of the original product purchase date. This window ensures that customers have sufficient time to evaluate their requirements and secure extended protection for their investment.

The Extended Warranty is offered on the same terms and conditions as the standard Limited Manufacturer's Warranty, with the principal difference being an extended duration of cover.

This programme has been introduced to deliver even greater value to both resellers and customers, enabling longer-term confidence in the use and performance of Blackmagic Design products.

Key Details of the Extended Warranty Programme:

The Extended Warranty must be purchased within two months of the product's original purchase date from Blackmagic Design.

It is only available on selected products. Please refer to the price list for full details of eligible products and applicable pricing. Price subject to change without notice.

Warranty Duration Summary:

Products that carry a standard 12-month warranty automatically benefit from a 24-month period when sold via an authorised reseller. With the Extended Warranty, this increases to a total of 5 years.

Products with a standard 3-year warranty can be extended to 6-years with the purchase of the Extended Warranty. Any limited exclusions or components that are covered for a shorter duration under the standard warranty will also receive the same extended coverage.

For a complete and detailed explanation of what is covered under the standard warranty, we recommend referring to the official product manual. The manual provides a comprehensive overview of the warranty coverage, including any exclusions, terms of repair or replacement, and the responsibilities of both the manufacturer and the end user. Customers are strongly encouraged to consult the manual to ensure they are fully informed about the scope of support available throughout the product's warranty period.